May 26, 2020

RE: Adult Day Health Providers

Dear Commonwealth Care Alliance Provider,

As you know, the 2019 Novel Coronavirus Disease (COVID-19) outbreak has presented a public health emergency across the world. Commonwealth Care Alliance (CCA) remains committed to working with our provider partners to provide the highest quality, individualized care to the members we so proudly serve. We are also working to help enable our members to remain in their homes to help reduce COVID-19 exposure and transmission, and to preserve health system capacity for the duration of this public health emergency.


CCA will be implementing these changes in accordance with the effective dates and modifier updates referenced in the bulletin listed above. CCA is actively working to incorporate these changes into our fee schedules. Providers must complete the attached Tracking Tool for each Plan (One Care and Senior Care Options), documenting outreach and connection with CCA member(s) and submit it by the 21st of each month to CCA via email to: Covid19encounterlogadh@commonwealthcare.org

Please check the CCA Provider page (http://www.commonwealthcarealliance.org/providers) daily as we will continue to provide updates to the Provider Billing FAQs as they become available.

If you have any questions, please contact CCA’s Contracting Department via email at CCAcontracting@commonwealthcare.org

Thank you for your continued support and the quality of care you provide to CCA members as we work through the challenges of COVID-19.

Regards,

Commonwealth Care Alliance Contracting Department