DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services 7500 Security Boulevard, Mail Stop C4-13-07 Baltimore, Maryland 21244-1850



The Medicare Parts C and D Fraud, Waste, and Abuse Training and Medicare Parts C and D General Compliance Training has been revised. This was previously a PowerPoint (PPT) presentation that users would download.

The **NEW FREE** (1) **Medicare Parts C and D General Compliance Training** and (2) **Combating Medicare Parts C and D Fraud, Waste and Abuse** training courses, listed below, provide separate content for compliance and FWA, and provide web-based versions that are printable and PDF versions that are downloadable. The training content is generic since various entities (e.g., health plans, labs, hospitals, providers, etc.) complete the training. A certificate of completion (which includes contact hours) is generated upon passing a short test with a score of 70% or higher at the end of each web-based training (WBT).

There is no continuing education (CE) with these 2 WBTs but contact hours are included on the certificate of completion.

Please check with your licensing body to see if they will accept the certificate of completion with the contact hours.

1. Medicare Parts C and D General Compliance Training — NEW FREE

A new Medicare Parts C and D General Compliance Training Web-Based Training (WBT) course is available through the <u>Learning Management and Product Ordering System</u>. Learn about:

- How a compliance program operates
- How compliance program violations should be reported

To get your certificate you must go through the WBT itself. The PDF version is provided as a service to organizations to incorporate the CMS training content into existing training systems and written documents and is not intended to take the place of the WBT, no certificate is provided with the PDF download.

Download available at: https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/MedCandDGenCompdownload.pdf

2. Combatting Medicare Parts C and D Fraud, Waste, and Abuse — NEW FREE

A new Combatting Medicare Parts C and D Fraud, Waste, and Abuse (FWA) Web-Based Training (WBT) course is available through the Learning Management and Product Ordering System. Learn about:

- FWA in the Medicare Program
- The major laws and regulations pertaining to FWA
- Potential consequences and penalties associated with violations
- Methods of preventing FWA
- How to report FWA
- How to correct FWA

To get your certificate you must go through the WBT itself. The PDF version is provided as a service to organizations to incorporate the CMS training content into existing training systems and written documents and is not intended to take the place of the WBT, no certificate is provided with the PDF download.

Download available at: https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/CombMedCandDFWAdownload.pdf

Sponsors and/or FDRs will have three (3) options for ensuring FDRs have satisfied the general compliance and FWA training requirement:

(1) FDRs can complete the web-based general compliance and/or FWA training modules located on the CMS MLN. Once an individual completes the training, the system will generate a certificate of completion. The MLN certificate of completion must be accepted by Sponsors.

- (2) Sponsors and FDRs can incorporate the content of the CMS standardized training modules from the CMS website into their organizations' existing compliance training materials/systems.
- (3) Sponsors and FDRs can incorporate the content of the CMS training modules into written documents for providers (e.g. Provider Guides, Participation Manuals, Business Associate Agreements, etc.).

Compliance Program Training Requirements can be found at: https://www.cms.gov/Medicare/Compliance-and-Audits/Part-C-and-Part-D-Compliance-and-Audits/Compliance-ProgramPolicyandGuidance.html

Please direct any questions related to C and D Compliance to: Parts C and D CP Guidelines@cms.hhs.gov