

Supportive Day Program Medical Necessity Guideline

Medical Necessity Guideline (MNG) Title: Supportive Day Program				
MNG #: 105	□ CCA Senior Care Options (HMO D-SNP) (MA)	Prior Authorization Needed? ☑ Yes (always required)		
	☐ One Care	\square Yes (only in certain situations. See this MNG for details)		
		□ No		
Benefit Type:	Original Approval Date:	Effective Date:		
☐ Medicare	03/03/2022;	8/23/2022; 12/1/2024; 1/1/2025		
⊠ Medicaid				
Last Revised Date: 9/14/2023; 11/14/2024; 3/18/2025	Next Annual Review Date: 03/03/2023; 9/14/2024; 11/14/2025	Retire Date:		

OVERVIEW:

Supportive Day Program is a Community-Based service. The program is non-medical and aims to provide a care environment that supports individuals in their emotional, cognitive, and physical well- being. The program assists individuals, who would otherwise be socially isolated, through a structured program of activities designed to stimulate and engage members in maintaining optimal functioning in the community. Participants will have the opportunity to explore new interests and socialize in a safe and supportive atmosphere. The program can serve as a form of daily respite for caregivers who work. This service is not intended to support the member that requires substantial assistance with ADLs.

DEFINITIONS:

Activities of Daily Living (ADLs) - Fundamental personal-care tasks performed daily as part of an individual's routine of self-care. ADLs include, but are not limited to, eating, toileting, dressing, bathing, transferring, and mobility/ambulation.

Adult Day Health (ADH) - Health care and supervision, restorative services, and socialization for elders who require skilled nursing or therapy, or assistance with Activities of Daily Living, nutrition, and personal care.

Assisted Living Facility (ALF) - A residence that includes 24-hour on-site response capability that offers a combination of housing, meals and personal care and support services to adults.

Clinical Assessment - The comprehensive screening process of documenting a member's need using the Minimum Data Set (MDS) tool to form the basis for prior authorization.



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Clinical Evaluations - Nursing, Geriatric Support Services Coordinator (GSSC) assessment, medical and other clinical or psychosocial evaluations.

Frail Elder Waiver (FEW) - A member who is certified by the MassHealth agency or its agent to be in need of nursing-facility services that meet age and financial eligibility requirements; is permanently and totally disabled, who receives one or more services, administered by the Executive Office of Elder Affairs, at home.

Minimum Data Set (MDS) - A standardized primary screening and assessment tool that serves as the foundation of the comprehensive assessment. Also referred to as the Clinical Assessment.

Primary Care Provider (PCP) — A physician or a physician assistant or nurse practitioner who practices under the supervision of a physician.

Respite Care - The provision of one or more other Home Care Program Services to temporarily relieve a Caregiver in emergencies, or in planned circumstances, to relieve the Caregiver of the daily stresses and demands of caring for a Consumer.

DECISION GUIDELINES:

Clinical Coverage Criteria:

Commonwealth Care Alliance may cover Supportive Care when the following are met:

- 1. The member requires a non-medical, supportive environment that encourages socialization and structured programming to maintain the health and welfare of the member; and
- 2. The member is independent with ADLs per the MDS; and
- 3. The member is able to administer their own medication when needed; and
- 4. The member is alone for long periods of time.

Prior Authorization Documentation:

Documentation that supports a member's need for a non-medical, supportive environment that encourages socialization and structured programming that allows the member to maintain optimal function in the community. Documentation must include the following:

- A CCA Clinical Assessment (MDS) or GSSC/LTSC Assessment completed no more than 6 months before the date
 of the PA request; and
- 2. Other clinical documentation to support the medical necessity review, such as, but not limited to PCP progress notes, Behavioral Health notes.

LIMITATIONS/EXCEPTIONS:

Limitations:

CCA does not cover Supportive Day Program in any of the following circumstances:

- 1. The member is a resident of an Assisted Living Facility or inpatient of a hospital or nursing facility.
- 2. The member is receiving Day Habilitation, Adult Day Health or any other comparable day program.
- 3. The Supportive Day Program provider has not received prior authorization from CCA.



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Exceptions:

- 1. SCO members on the FEW may require this service in their care plan to remain eligible for the waiver. This service may be approved as an exception to existing limitations/exclusions in those instances. Consult with the GSSC for additional information.
- 2. Typically, Adult Day Health is a more appropriate service for individuals requiring ADL and/or IADL support, as it provides support with ADLs and medication administration. However, Supportive Day Care may be considered if:
 - a. The member has a long history of attending the program; and
 - b. The service can be clearly linked to the member's care plan goals; and
 - c. The member is able to safely attend the Supportive Day Program despite functional limitations.

CODING:

When applicable, a list(s) of codes requiring prior authorization is provided. This list is for reference purposes only and may not be all inclusive. The inclusion of a code does not imply any right to reimbursement or guarantee claim payment.

HCPCS Codes	Description
S5101	Day care services, adult; per half day

REFERENCES:

- MassHealth DIVISION OF MEDICAL ASSISTANCE 130 CMR 630.000 Home- and Community-Based Services Waiver Services. 05/27/2022 https://www.mass.gov/doc/130-cmr-630-home-and-community-based-services-waiver-services/download
- 2. Mass.gov Executive Office of Elder Affairs 130 651 CMR 3.00 Home Care Program. 1/13/2017 https://www.mass.gov/doc/651-cmr-3-home-care-program/download

Disclaimer

Commonwealth Care Alliance (CCA) follows applicable Medicare and Medicaid regulations and uses evidence based InterQual© criteria, when available, to review prior authorization requests for medical necessity. This Medical Necessity Guideline (MNG) applies to all CCA Products unless a more expansive and applicable CMS National Coverage Determinations (NCDs), Local Coverage Determinations (LCDs), or state-specific medical necessity guideline exists. Medical Necessity Guidelines are published to provide a better understanding of the basis upon which coverage decisions are made. CCA makes coverage decisions on a case-by-case basis by considering the individual member's health care needs. If at any time an applicable CMS LCD or NCD or state-specific MNG is more expansive than the criteria set forth herein, the NCD, LCD, or state-specific MNG criteria shall supersede these criteria.

Benefit coverage for health services is determined by the member specific benefit plan document and applicable laws that may require coverage for a specific service. This Medical Necessity Guideline is subject to all applicable Plan Policies and Guidelines, including requirements for prior authorization and other requirements in Provider's agreement with the Plan (including complying with Plan's Provider Manual specifications).

This Medical Necessity Guideline is not a rigid rule. As with all CCA's criteria, the fact that a member does not meet these criteria does not, in and of itself, indicate that no coverage can be issued for these services. Providers are advised, however, that if they request services for any member who they know does not meet our criteria, the request should be accompanied by clear and convincing documentation



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of medical necessity. The preferred type of documentation is the letter of medical necessity, indicating that a request should be covered either because there is supporting science indicating medical necessity [supporting literature (full text preferred) should be attached to the request], or describing the member's unique clinical circumstances, and describing why this service or supply will be more effective and/or less costly than another service which would otherwise be covered. Note that both supporting scientific evidence and a description of the member's unique clinical circumstances will generally be required.

REVISION LOG:

REVISION DATE	DESCRIPTION
3/18/2025	Template update
12/17/2025	Utilization Management Committee Approval
11/14/2024	Annual review: Updated to current template; revised HCPCS code S5101 description; Otherwise editorial.
8/15/2023	Updated template, revised Overview section, added 'Definitions' section, Revised titles under Decision Guidelines section and added sub sections – Prior Authorization and Prior Authorization Documentation sections, revised Limitation/Exceptions sections, removed" Key Care Planning Considerations" section, updated Regulatory Notes section.

APPROVALS:

Signature	Date
Nazlim Hagmann	3/18/2025
CCA CMO or Designee	Title
Nazlim Hagmann	Chief Medical Officer
Signature	Pate
Signature	Date
Stepen Topolati	3/18/2025
CCA Clinical Lead	Title
Stefan Topolski	Medical Director