



Sign up for Identity Theft Protection

Commonwealth Care Alliance partners with ID Watchdog to help you better protect your identity. ID Watchdog monitors for potential fraud across billions of data points. You are notified if they detect signs of identity theft related to your personal or financial information. You will also receive a summary of activity at the end of the month. This is a plan benefit for CCA Senior Care Options and CCA Medicare Value members diagnosed with a chronic condition.

To sign up for identity theft protection:

1. Click on the link, or copy and paste the link into your web browser:
idwatchdog.com/myplan/CCA
2. Click the **SIGN UP** button to learn more about the benefit.
3. When you are ready to enroll, click the **GET STARTED** button.
4. Enter the required information, including: name, address, social security number, date of birth, phone number, and email address.
 - Enter your CCA member ID where it asks for an Employee Number.
 - If you do not have an email address, use noemail@idwatchdog.com. Your alerts will not go to this email address, but it will allow you to move forward without this required field.
5. When finished, accept the Terms of Use and click the **COMPLETE** button.

Your benefit start date is usually the first day of the next month after you sign up. On your benefit start date, your service will be activated. You will receive a welcome email (if your email address was provided) and a welcome letter. Follow the next steps to create your ID Watchdog account!

To create your ID Watchdog account:

From your online account, you can see your alerts and access all the features to make the most of this benefit!

1. Click the access link found in your welcome email or type the URL from your welcome letter. Enter the provided activation code.
2. Enter the required information to verify your identity, including: zip code, last four digits of your social security number, and date of birth. You will be prompted to select an account password and set security questions.
3. Confirm your contact information. We can send you a link by email and text message. If you don't have an email address or cell phone, please call ID Watchdog at the phone number below.
4. Your account setup is complete! Look for a confirmation email. If you can't find it, make sure to check your junk/spam folder.

If you have issues enrolling or setting up your account, call the ID Watchdog Customer Care Center at 866-513-1518 (TTY 711), 24 hours a day, 7 days a week.

Some extra benefits are special supplemental benefits, which not all members will qualify for. Contact the plan for more information.

You can get this document for free in other formats, such as large print, braille, or audio. Call 866-610-2273 (TTY 711), 8 am to 8 pm, 7 days a week, from October 1 to March 31. (April 1 to September 30: 8 am to 8 pm, Monday to Friday, and 8 am to 6 pm, Saturday and Sunday.) The call is free.