CCA history

1970s

- Traces its roots to a decades-long collaboration between dedicated clinicians, advocacy groups, community organizers, philanthropic funders, government agencies and policymakers, including the Urban Medical Group, founded by Robert Master, MD

2003

- Incorporated Commonwealth Care Alliance (CCA) with Community Catalyst, Health Care For All and Boston Center for Independent Living on March 18, 2003, with $2 million in grants for initial capitalization
- Applied to become Medicare/Medicaid Senior Care Options (SCO) contractor
- Launched one of the Commonwealth's first SCO plans
- SCO launched in 6 counties: Essex, Hampden, Middlesex, Norfolk, Plymouth and Suffolk
- Partnered with 5 SCO primary care sites at Boston Community Medical Group (BCMG), Upham's Corner Health Center, Brightwood Health Center, Elder Service Plan of the North Shore, Neponset Health Center

total SCO members 182

- Partnered with SCO primary care sites at East Boston Neighborhood Health Center (2006), Cambridge Health Alliance and Dorchester House Health Center (2007)
- SCO cluster housing/support service model introduced

2008

- BCMG became a wholly owned subsidiary of CCA
- Harvard Business School profile: "Commonwealth Care Alliance: Elderly and Disabled Care"
- SCO moved from demo to permanent plan (2009)
- SCO service area expanded to Bristol, Hampshire, Worcester (2008) and Franklin (2011)

total SCO members 1,900

- Life Choices Palliative Care launched

- Partnered with SCO primary care sites at Chicopee, High Street, Mason Square Neighborhood Health Centers, Lower Merrimack Valley-Pentucket Medical Associates, Shawsheen Medical Associates and Baycare
- Hospitalist program with Boston Medical Center (BMC) launched

2013

- BCMG renamed Commonwealth Community Care (CCC); CCC centers opened in Framingham, Lawrence (2013), Springfield (2015) and Northampton (2016)
- Launched one of the nation's and Commonwealth's first One Care Dual Demonstration Medicare-Medicaid Programs (MMPs) in 9 counties: Essex, Hampden, Franklin, Middlesex, Norfolk, Plymouth, Suffolk, Worcester (2013) and Hampshire (2015)
- One Care Health Home program launched at 7 sites: Boston Health Care for the Homeless, Community Health Link, Lynn Community Health Center, Advocates, Behavioral Health Network (2013), Bay Cove and Vinfen (2014)
- 2 crisis stabilization units (CSUs) opened Dorchester/Carney (2013) and Marie's Place/Brighton (2014)
- $918,000 Rx Foundation Grant for CCA University

total SCO members 5,600

total: 9,400

total One Care members 3,800

- Mobile Integrated Health (MIH) pilot program launched in partnership with Massachusetts DPH and EasCare Ambulance
- $127,000 Commonwealth Corporation Grant for Strengthening Patient-Centered Care Through Health Care Workforce Training
- $50,000 Blue Cross Blue Shield of Massachusetts Special Initiatives Grant

- Winter Street Ventures (WSV), a CCA subsidiary, launched
- Selected by Center for Health Care Strategies for digital health pilot launch
- $600,000 Commonwealth of Massachusetts Health Policy Commission HealthCare Innovation Investment Grant for Ambulatory ICU
- Profiled in Commonwealth Fund: "The One Care Program at Commonwealth Care Alliance: Partnering with Medicare and Medicaid to Improve Care for Nonelderly Dual Eligibles"
- Total primary care entities: 621; SCO primary care entities: 499; One Care primary care entities: 577
- High-impact care delivery and management services provided to first ACO customer
- Highest-rated MMP based on CMS's Consumer Assessment of Healthcare Providers & Systems (CAHPS) survey (2016, 2017 and 2018)
- $23,000 AARP Evaluating Medically-Tailored Food Grant (2017)
- $100,000 JPAL-MA grant to increase engagement through gift cards (2017)
- Health Education Team created

2018

total SCO members 9,330*

total: 25,506

total One Care members 16,176*

1970s — 17 employees — 1 location

2003 — (employees/location)

2008 — 88 employees — 1 location

2013 — 387 employees — 7 locations

2018 — 1,109* employees — 11 locations

● HISTORY   ● HEALTH PLANS   ● KEY PROVIDER PARTNERSHIPS   ● RECOGNITION   ● CARE DELIVERY SOLUTIONS + INNOVATIONS

*as of 1/1/2018