

REFERENCE GUIDE PURPOSE:

The purpose of this Reference Guide is to outline the process for documenting Quality HEDIS measures within the Musculoskeletal Conditions HEDIS sub-domain. This reference guide includes documentation for the following measures, Osteoporosis Management in Women Who Had a Fracture, and Osteoporosis Screening in Older Women.

DEFINITIONS & ACRONYMS:

- HEDIS: Health Effectiveness Data and Information Set
- MY: Measurement Year
- Measurement Year: The audit year in which quality measure data is collected from.
- DOS: Date of Service
- Date of Service: The date a rendered service was provided.
- Ongoing Care Providers: Clinicians who manage the member's ongoing care, such as: NP, PA, MD, DO
- Clinical Staff: LPN, RN
- Non-clinical staff: Non licensure holding staff including, but not limited to health information management specialist, health outreach workers, etc.
- Qualifying Event: Specified event, such as diagnosis code, event code, etc. as detailed per measure, that will count towards a member's compliance.
- Measure Cohort: All the details which create a measure, be it a specific set of diagnosis, an age range, or other parameters which are defined to calculate a measure population.
- Denominator: All members with qualifying events defined by a measure cohort to make them a part of the eligible population.
- Numerator: All the members within a specified measure denominator that have had a qualifying event such as diagnosis code, event code, or whatever is detailed in the measure that shows the member has had a qualifying event to be counted as having the service of interest.
- Numerator Compliant member: A member with a qualifying event for a measure.
- Administrative Data: Transaction data, or other administrative data used to identify the eligible population and numerator. This information includes both claims and other transaction data, as well as supplemental data.
- Supplemental Data: Data used to capture missing service data not received through administrative sources (claims or encounters) or by standard electronically generated files from the service providers.
- Hybrid Data: Medical record data used to identify eligible numerator events.
- Transaction Data: Data that is created and updated within operational systems, which collects information related to intake, service, diagnostic testing, procedures, purchasing, billing, accounts receivable and accounts payable. Can be from claims, EMR data exports, etc.



REFERENCE GUIDE NARRATIVE:

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Osteoporosis in Women Who Had a Fracture (OMW)

Measure Member Cohort Age Range: Females, 67-85 years of age

Measure Lookback: 6 months, after the event of fracture; From July 1 year prior to MY to June 30 of MY

Description: The percentage of women 67–85 years of age who suffered a fracture and who had either a bone mineral density (BMD) test or prescription for a drug to treat osteoporosis in the six months after the fracture.

Intent: Osteoporotic fractures, particularly hip fractures, are associated with chronic pain and disability, loss of independence, decreased quality of life and increased mortality. With appropriate screening and treatment, the risk of osteoporosis-related fractures can be reduced.

Virtual or telephone visits are not acceptable to complete a Bone Mineral Density Test, however virtual or telephone visits are acceptable to collect member reported information about previously completed Bone Mineral Density Tests.

WHAT DOES HEDIS REQUIRE AND BY WHOM?

Credentials	Documentation Requirement
Non-clinical staff, clinical staff, ongoing care provider	Bone mineral density (BMD) test report
Ongoing care provider	Member reported BMD test

EXAMPLES OF HOW TO DOCUMENT AND WHERE.

Report Information	Electronic Health Record <ul style="list-style-type: none"> - Defined Folder <ul style="list-style-type: none"> o i.e. Diagnostic Imaging Folder <ul style="list-style-type: none"> ▪ Defined Document Naming Convention <ul style="list-style-type: none"> • MM DD YYYY • Bone Density
Visit Information	Electronic Health Record <ul style="list-style-type: none"> - Annual Wellness Visit <ul style="list-style-type: none"> o Examination Section <ul style="list-style-type: none"> ▪ Structured Data Field <ul style="list-style-type: none"> • Bone Density Screening Test • Date

Osteoporosis Screening in Older Women (OSW)

Measure Member Cohort Age Range: Females, 67-75 years of age

Measure Lookback: Year prior to MY through December 31st of MY; starting on member’s 65th birthday

Description: The percentage of women 65-75 years of age who received osteoporosis screening.

Intent: Osteoporosis is a serious disease in the elderly that can impact their quality of life. Osteoporosis is a bone disease characterized by low bone mass, which leads to bone fragility and increased susceptibility to fractures of the hip, spine and wrist.

Virtual or telephone visits are not acceptable to complete a Bone Mineral Density Test, however virtual or telephone visits are acceptable to collect member reported information about previously completed Bone Mineral Density Tests.

WHAT DOES HEDIS REQUIRE AND BY WHOM?

Credentials	Documentation Requirement
Non-clinical staff, clinical staff, ongoing care provider	Bone mineral density (BMD) test report
Ongoing care provider	Member reported BMD test

EXAMPLES OF HOW TO DOCUMENT AND WHERE.

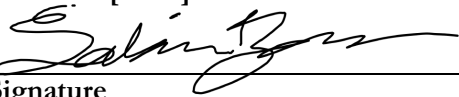
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RELATED DOCUMENTS:

APPROVALS:

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Signature

Manager, HEDIS

Title [Print]
12/01/2021

Date