



CCA History

Roots in decades-long collaboration between dedicated clinicians, advocates, community organizers, philanthropic funders, government agencies, and policymakers, including the Urban Medical Group founded in 1977 by Drs. Robert Master and Marie Feltin

Incorporated as Commonwealth Care Alliance (CCA) with the support of advocacy organizations Community Catalyst, Health Care For All and Boston Center for Independent Living

Applied to become Medicare/Medicaid Senior Care Options (SCO) contractor

Launched CCA SCO (2004), one of the Commonwealth's first SCO plans

Serving Essex, Hampden, Middlesex, Norfolk, Plymouth and Suffolk counties

Partnering with eight SCO primary care sites, including Boston Community Medical Group (BCMG) (2004-2007)

SCO members
182

BCMG became a wholly-owned CCA subsidiary

SCO moved from demonstration to permanent plan (2009)

Partnered with seven more SCO primary care sites (2011)

Launched Hospitalist Program with Boston Medical Center (BMC)

SCO members
1,900

Launched CCA One Care, one of the nation's first dual demonstration Medicare-Medicaid Programs (MMP), in Essex, Hampden, Franklin, Middlesex, Norfolk, Plymouth, Suffolk, Worcester (2013) and Hampshire (2015) counties

Launched One Care Health Home Program at seven sites

Opened crisis stabilization units in Brighton (Marie's Place) and Carney/Dorchester (2013-14)

BCMG renamed Commonwealth Community Care (CCC). Opened additional CCC primary care sites in Framingham, Lawrence, Springfield and Northampton (2013-2016)

Expanded CCA SCO to Hampshire and Franklin counties

Launched mobile integrated health (MIH) pilot program in collaboration with Massachusetts Department of Public Health and EasCare Ambulance (2015)

SCO members
5,600
total: 9,400
One Care members
3,800

Launched Winter Street Ventures® (2016), CCA's healthcare start-up accelerator and venture investment subsidiary

Expanded CCA SCO to Bristol and Worcester counties

#1-rated MMP plan based on CMS Consumer Assessment of Healthcare Providers & Systems (CAHPS) survey (2016, 2017 and 2018) and among the top-rated in 2019

Launched instED® mobile integrated health brand and expanded state-wide

Launched the Center to Advance Consumer Partnership (CACP)

CCA SCO and One Care among the fastest-growing plans of their kind in Massachusetts based on net enrollment volume (2018 and 2019)

Expanded CCA One Care to Bristol county (2019)

SCO members
10,387
total: 29,937
One Care members
19,550

Expanded CCA One Care to Barnstable county (2020)

Selected by MassHealth for One Care 2.0 (to begin 2022)

Helped develop and then managed the Isolation and Recovery Centers serving the homeless population during COVID-19

Partnered with the Commonwealth to lead the state's COVID-19 vaccination program for homebound individuals

Expanded CCA One Care to Berkshire county

Rebranded Commonwealth Community Care as CCA Primary Care

Launched 2 MAPD plans in Massachusetts (1/2022 enrollment)

Entered Rhode Island with 3 MAPD plans (1/2022 enrollment)

Achieved 5 out of 5 Stars from CMS for the CCA SCO plan (for the year 2022)

Announced acquisition of Vitality Health Plan of CA (including its 2 MAPD plans)

Announced acquisition of a majority stake in Reliance Healthcare in MI (including its MAPD plan, ACO assets, and physician organization)

SCO members
12,772
total: 40,921
One Care members
28,149

Plans under way to expand the mission and proven care model to serve more individuals throughout U.S.

1970s | 2003 |
1 location, 17 employees

2008 |
1 location, 88 employees
Revenue: \$71 million

2013 |
7 locations, 387 employees
Revenue: \$300 million

2018 |
11 locations, 1,109 employees
Revenue: \$1.26 billion

2021P |
15 locations, over 1,740 employees
Revenue: \$2.06 billion