



CCA's Compliance Program: Quick Reference Guide

CCA's Compliance Program Structure and Functions



Corporate Compliance

- Privacy & Security
- Fraud, Waste & Abuse
- Clinical Compliance Program
- Compliance Communication, Training, & Education
- Investigations/Special Investigations Unit
- Compliance Governance
- Conflict of Interest

Provides the core elements of the compliance program across all lines of business and all geographies.



Health Plan Compliance

- Regulatory (Medicare, Medicaid, DOI)
- Contract Compliance Monitoring
- FDR Program (vendors)

Ensures compliance with contractual and programmatic requirements. Includes alignment with multiple geographies.



Internal Audit

- Annual Internal Audit Workplan
- Manage Regulator External Audits
- Corrective Action Plans
- SOC-2 & High Priority Controls
- Enterprise Risk Management

Executes annual Internal Audit workplan and manages internal and external audit findings to resolution. Provides support for ERM program.



Where can I find important Compliance Documents?

[CommonGround](#)



Where can I find company policies and procedures?

[CommonGround](#)

What do I do if I have a compliance related question or concern?



Report a Compliance Incident - Email CCA_Compliance@commonwealthcare.org or call the Compliance Hotline 1-866-457-4953



Report a Fraud, Waste & Abuse Concern (CCA Network Access is required) or email FWA_team@commonwealthcare.org



Report a Privacy & Security Incident or email Privacyandsecurity@commonwealthcare.org