



CCA History

- Roots in decades-long collaboration among dedicated clinicians, advocates, community organizers, philanthropic funders, government agencies, and policymakers, including the Urban Medical Group founded in 1977 by Drs. Robert Master and Marie Feltn

- Incorporated as Commonwealth Care Alliance (CCA) with the support of advocacy organizations Community Catalyst, Health Care For All and Boston Center for Independent Living

- Applied to become Medicare/Medicaid Senior Care Options (SCO) contractor

- Launched CCA SCO (2004), one of the Commonwealth's first SCO plans

- Serving Essex, Hampden, Middlesex, Norfolk, Plymouth and Suffolk counties

- Partnering with eight SCO primary care sites, including Boston Community Medical Group (BCMG) (2004-2007)

SCO members
182

- BCMG became a wholly owned CCA subsidiary

- SCO moved from demonstration to permanent plan (2009)

- Partnered with seven more SCO primary care sites (2011)

- Launched Hospitalist Program with Boston Medical Center (BMC)

SCO members
1,900

- Launched CCA One Care, one of the nation's first dual demonstration Medicare-Medicaid Programs (MMP), in Essex, Hampden, Franklin, Middlesex, Norfolk, Plymouth, Suffolk, Worcester (2013) and Hampshire (2015) counties

- Launched One Care Health Home Program at 7 sites

- Opened crisis stabilization units in Brighton (Marie's Place) and Carney/Dorchester (2013-2014)

- BCMG renamed Commonwealth Community Care (CCC). Opened additional CCC primary care sites in Framingham, Lawrence, Springfield and Northampton (2013-2016)

- Expanded CCA SCO to Hampshire and Franklin counties

SCO members
5,600
One Care members
3,800
total: 9,400

- Chris Palmieri named President & CEO (2015)

- Launched mobile integrated health (MIH) pilot program in collaboration with Massachusetts Department of Public Health and EasCare Ambulance (2015)

- Launched Winter Street Ventures® (2016), CCA's healthcare start-up accelerator and venture investment subsidiary

- Expanded CCA SCO to Bristol and Worcester counties

- #1-rated MMP plan based on CMS Consumer Assessment of Healthcare Providers & Systems (CAHPS) survey (2016, 2017 and 2018) and among the top-rated in 2019

- Launched instED® mobile integrated health brand and expanded state-wide

- Launched the Center to Advance Consumer Partnership (CACCP)

SCO members
10,387
One Care members
19,550
total: 29,937

- Expanded CCA One Care to Bristol (2019), Barnstable (2020) and Berkshire (2021) counties

- Selected by MassHealth for One Care 2.0 (to begin 2022)
- Helped develop and then managed program of Isolation and Recovery Centers serving homeless population, during the COVID-19 crisis

- Partnered with the Commonwealth to lead the state's COVID vaccination program for homebound individuals

- Rebranded Commonwealth Community Care as CCA Primary Care

- Launched 2 MAPD plans in Massachusetts (1/2022 enrollment)

- Entered Rhode Island with 3 MAPD plans (1/2022 enrollment)

- Acquired Vitality Health Plan of CA (2 MAPD plans)

- Acquired majority stake in Reliance Healthcare in MI (3 health plans, ACO, and physician organization)

- Partnered with SCAN Health Plan to launch myPlace Health (PACE program)

- CCA SCO awarded a CMS 5-star rating (2022)

- Received Interim Accreditation from NCQA for CCA Massachusetts Medicare Advantage plans

- Partnered with the Commonwealth to create and operate a temporary housing community on the former Shattuck Hospital campus in Jamaica Plain

MA members
45,596
MI individuals
20,293
total:
67,405
RI members
1,182
CA members
334

CCA continues to expand its mission and proven care model to serve more individuals throughout the U.S.

1970s

2003

1 location, 17 employees

2008

1 location, 88 employees

Revenue: \$71 million

2013

7 locations, 387 employees

Revenue: \$300 million

2018

11 locations, 1,109 employees

Revenue: \$1.26 billion

2022 P

17 locations, 2,010 employees

Revenue: \$2.3 billion