



Keep an eye out for the Upcoming Provider Satisfaction Survey!

Thank you for your continuous work supporting our members. We want to hear from YOU! CCA is launching its Provider Satisfaction Survey this fall and would like to hear about your experiences working with CCA, the things that are going well and the opportunities for improvement. We want to know how we can best collaborate and continue to build on our relationship.

We are eager to partner with SPH, a Press Ganey Solution, the industry's leader in client and provider feedback to launch this survey to a randomly selected group of providers from behavioral health, ancillary, specialty, and primary care. This group will receive a survey in an email, via mail, and a phone call, allowing you to respond based on your preference.

For questions or concerns, you can call Press Ganey's toll-free number 1-800-588-1659 and refer to project #44911 or email CCAProvider@sphanalytics.com