



January 17, 2023

RE: February provider webinar and March training opportunities

Dear CCA Health Rhode Island Provider:

CCA Health Rhode Island is pleased to announce that we are partnering with Cognizant to implement our new Facets claims platform, effective April 1, 2023. In an effort to position providers and their practice administrators for a successful transition, CCA will host the following events. Self-paced training opportunities will also be available.

You are strongly encouraged to participate and register for **one webinar** and **one training session**. The webinar will present an overview of the claims transformation changes and the training will provide an in-depth review of the critical actions needed for a successful transition.

Webinar and Live Q&A	Provider Claims Transformation Training
Session 1: February 28, 9–10 am	Session 1: March 16, 9–10 am
Session 2: March 2, 12–1 pm	Session 2: March 21, 12–1 pm
Session 3: March 6, 4–5 pm	Session 3: March 23, 4–5 pm
Register by February 21 at https://forms.office.com/r/qqvXSi0S2D	Register by March 9 at https://forms.office.com/r/dWGnBSqigA

The agenda topics are outlined below.

Webinar and Live Q&A	Provider Claims Transformation Training
<ul style="list-style-type: none"> - What is changing - What remains the same - Availity Essential Provider Portal - Payspan key actions - Approaching training opportunities - Provider resources - Live Q&A 	<ul style="list-style-type: none"> - Live demo of Availity Essential Provider Portal registration process - Live demo of Payspan portal registration and electronic funds transfer payment processes - Navigating provider resources, job aids, updated policies, and support content

We thank you for your engagement and participation. This information, including recordings, will also be available on our website at commonwealthcarealliance.org/provider-news/provider-updates/. If you have any questions, please contact CCA at 888-410-0577.

Yours sincerely,

Kevin McKay
 Vice President, Market Partnership Strategy & Performance