



December 28, 2022

RE: Temporary prior authorization waivers for acute care hospitals

Dear Valued Provider:

Commonwealth Care Alliance (CCA) is writing to update you on our work to assist with hospital occupancy levels in the healthcare system throughout Massachusetts.

To help mitigate recent acute in-patient capacity challenges, CCA is voluntarily waiving prior authorization for 90 days beginning December 6, 2022, and ending March 6, 2023, for admission from acute care hospitals to sub-acute care facilities and rehabilitation facilities.

- This waiver does not apply to custodial and long-term-care admissions.
- CCA can conduct retrospective and concurrent reviews during this time to determine appropriate level of care.
- Acute care hospitals and post-acute facilities are expected to notify CCA of any inpatient admission and any anticipated post-acute transfers within 24 hours.
- This applies to all CCA plans available in Massachusetts: CCA Senior Care Options, CCA One Care, CCA Medicare Preferred, CCA Medicare Value, and CCA Medicare Premiere (new plan effective January 1, 2023).

As always, CCA Transitions of Care team will work closely with your care coordination staff to determine the best discharge plan for our members and help facilitate transitions to post-acute settings.

Thank you for your partnership during this challenging time for the state's healthcare system and for your continued efforts to serve CCA members. If you have any questions, please contact CCA Provider Services at 866-420-9332.

Regards,

Commonwealth Care Alliance Provider Services Team