



Date: March 15, 2023

RE: New Medical Necessity Guidelines

Dear Commonwealth Care Alliance Provider,

At Commonwealth Care Alliance (CCA), we are dedicated to improving the health and well-being of people with significant needs by innovating, coordinating, and providing the highest quality, individualized care.

We are writing to notify you of new additions to the CCA list of Medical Necessity Guidelines used to inform the decision-making process for requested services.

The new policies will take effect on May 15, 2023:

- Community Support Program for Individuals with Justice Involvement
- Community Crisis Stabilization
- Oral Liquid Nutrition Supplements

To access the Medical Necessity Guidelines, please visit the CCA website at commonwealthcarealliance.org/ma/providers/medical-policies/medical-necessity-guidelines/.

For the complete list of services that require prior authorization, please refer to Section 4: Prior Authorization Requirements of the CCA provider manuals. To access the provider manuals, please visit the CCA website at commonwealthcarealliance.org/ma/providers/provider-manual-home/.

If you have any questions, please contact CCA Provider Services at 866-420-9332. Thank you for your continued support and the quality of care you provide to CCA members.

Regards,

Commonwealth Care Alliance Provider Services