



Network Notification

Notice Date: August 1, 2025
To: Senior Care Options and One Care Providers
From: Commonwealth Care Alliance, Inc. (CCA)
Subject: August Payment Policy Update
Effective Date: October 1, 2025

Summary

At CCA, we value our provider partners and are committed to making it easier for you to work with us. To support this, we have established a predictable schedule for releasing updates to our payment policies. This approach ensures you always know when to expect important policy information.

Monthly Policy Updates

Each month you will receive a consolidated network notification summarizing all recent policy changes. This helps you stay informed and up to date with minimal effort.

How to Use This Notification:

- Review the list of updated policies.
- Note the effective date and the specific plans impacted by each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

Policy Updates

Policy Name	Policy Type	Plan	Effective Date	New or Revised
Coordination of Benefits (COB)	Payment	Senior Care Options and One Care	October 1, 2025	New

This policy defines COB, Third Party Liability (TPL), and subrogation. It also explains when CCA may act as secondary payer. As part of this change, our claims system will be updated, and all affected claims will be reviewed for possible adjustments.

Accessing CCA Payment Policies Online:

You can find all current CCA payment policies by visiting our website at ccama.org/providerpayments/policies. Simply choose the type of policy you would like to review. Each revised policy has a previous version that can be referenced on the corresponding archived policy webpage.



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Questions?

For more information, please contact CCA Provider Services at **1-866-420-9332**. Hours of availability are 8:00 a.m. to 5:00 p.m. Monday through Wednesday and Friday, and on Thursdays from 8:30 a.m. to 5:00 p.m. Eastern Time (ET).

Thank you for your partnership and for the care you provide for our members.