



Network Notification

Notice: October 14, 2025
To: Senior Care Options and One Care Providers
From: Commonwealth Care Alliance, Inc. (CCA)
Subject: 2026 Benefit Updates – Provider Trainings Announced
Effective Date: January 1, 2026

Dear Providers,

We're writing to inform you of upcoming changes to the Senior Care Options (SCO) and One Care programs that will take effect on **January 1, 2026**. These changes, included as part of the transition from a **Medicare-Medicaid Plan (MMP)** to a **Fully Integrated Dual Eligible Special Needs Plan (FIDE-SNP)**, are outlined in the **2026 Annual Notice of Change (ANOC)** mailed to members in early October. We want to ensure you are aware of these updates so you can support your patients and respond to any questions they may have.

The ANOC outlines changes in areas such as:

- Home care support (e.g., chores, meal prep, companionship, grocery shopping, home-delivered meals)
- Personal care attendant support for cueing and monitoring
- Structured day services (excluding adult day health and day habilitation)
- Home modifications to improve safety
- Non-medical transportation for errands and appointments

Learn More

We invite you to attend one of our upcoming provider webinars for an overview of CCA's 2026 SCO and One Care plans:

Webinar Dates

- **October 29, 2025 | 12:00–12:45 p.m., Eastern Time (US and Canada)**
- [Join Zoom Meeting](#)
- **Passcode:** 956955

- **November 13, 2025 | 12:00–12:45 p.m. Eastern Time (US and Canada)**
- [Join Zoom Meeting](#)
- **Passcode:** 970983

Questions?

If you have questions or need assistance, please contact CCA Provider Services at 866-420-9332 Monday, Tuesday, Wednesday, and Friday 8 a.m. to 5 p.m. ET and Thursday 8:30 a.m. to 5 p.m. ET.

Thank you for your partnership and commitment to quality care. We remain committed to supporting our members and provider partners.