



# Provider News

SEPTEMBER 2025

## Welcome to the September Issue of Provider News

As we approach the busy fall season and the upcoming Annual Enrollment Period (AEP), we are committed to keeping you informed and well-prepared. In the coming weeks, you can expect to hear from us with timely updates and resources designed to support you and your team.

Over the next couple of months, we'll share information on:

- Annual benefit and product updates
- Required trainings and provider manual revisions
- Key information to help you navigate the year ahead

We understand this period brings important changes, and we're here to support you throughout.

Thank you for your continued partnership and the care you provide to our members.

A Message  
from the

**CCA**  
**Provider**  
**Network**  
**Team**

## CCA News & Updates

**Supporting Osteoporosis Screening for Your Patients**

CCA has partnered with Transtreme to offer in-home osteoporosis screenings for eligible members\*. They will be reaching out to your patients to schedule an in-home visit, and results will be faxed directly to your office for review.

[READ MORE](#)

### Upcoming Provider Surveys: We Need Your Participation

Starting in October, CCA will be launching our annual provider surveys. These surveys are important tools for monitoring network access, quality, and relationships with our contracted providers. If contacted, please take some time to provide your valued responses.

[READ MORE](#)

### Cologuard® Screening Program Launching Fall 2025

CCA has launched a new partnership with Exact Sciences aimed at enhancing colorectal cancer screening efforts. Through this collaboration, we are providing Cologuard® test kits to eligible members at no cost.

[READ MORE](#)



CCA recently shared several important communications:

[Coordination of Benefits Policy Eff 10/1/2025](#)

[Preventive Screening & Disease Management Tip Sheets](#)

[MNG Updates](#)

[CCA's Coding & Billing Policy](#)

You can find other communications shared by CCA on our [Provider Updates](#) webpage.

If you did not receive any of these notices and would like more information, please call:

**866-420-9332**

## Spotlight On: Change in Diabetic Supplies Coverage

Effective Jan. 1, 2026 – CCA will be updating its preferred diabetic supplies. The preferred products will be Abbott Freestyle and Roche Accu-Chek. As part of this change, LifeScan test strips and glucometers will no longer be covered in 2026.

To ensure continuity of care for your patients, we are asking providers to switch all LifeScan prescriptions to Abbott FreeStyle by Dec. 31, 2025.

[READ MORE](#)



## Update Your Information

Keeping your information up to date in our Provider Directory helps your practice by making it easier for our members to find accurate information about your practice locations. We encourage you to regularly update your demographic information including race,



ethnicity and language, as well as the language services offered by your practice.

[CLICK HERE](#)

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