



Network Notification

Notice Date: July 1, 2026
To: Senior Care Options and One Care Providers
From: Commonwealth Care Alliance (CCA)
Subject: Authorization Requirement Update
Effective Date: September 1, 2026

Summary

Commonwealth Care Alliance® (CCA) is committed to supporting members' access to medically necessary, high-quality behavioral health services and strengthening care coordination across the continuum of care.

Effective September 1, 2026, these behavioral health services will require authorization from CCA:

Service Type	Service Code	When Notification is Required	When Authorization Is Required
Community Crisis Stabilization (CCS)	S9485-ET	Within 48 hours	After five days
Partial Hospitalization Program (PHP)	912/H0035	After the first visit	After five days
Clinical Stabilization Services (CSS) for Substance Use Disorder (SUD)	H0010	Within 48 hours	After 14 days
Residential Rehabilitation Services (RRS)	H0019	Within five days	After 90 days
Community Service Program (CSP)	H2015	No notification required	After 90 days or 360 units, whichever comes first.

MA-Multi-P-5600363a

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Service Type	Service Code	When Notification is Required	When Authorization Is Required
Recovery Support Navigator (RSN)	H2015-HF	No notification required	After 90 days or 360 units, whichever comes first.
Community Service Program for Homeless Individuals (CSP-HI)	H2016-HK	Admission notification only	N/A
Community Service Program – Tenancy Preservation Program (CSP-TPP)	H2016-HE	Admission notification only	N/A

Services Requiring Admission Notification Only

The following services will require notification of admission to CCA but will not require authorization:

- Community Service Program for Homeless Individuals (CSP-HI)
- Community Service Program-Tenancy Preservation Program (CSP-TPP)

Additional Information

Providers can submit authorization requests via the provider portal or by faxing the appropriate authorization requests or notification forms with supporting clinical documentation to 855-341-0720. All authorization requests and notification forms will be posted on the CCA website before September 1 at CommonwealthCareAlliance.org/ma/providers/forms-and-referrals.

We recognize the important role providers play in delivering behavioral health services to CCA members and appreciate your continued partnership and commitment to quality care.



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Questions?

We are here to help. Please contact Provider Services at 1-866-420-9332 weekdays, excluding Thursday, 8 a.m. to 5 p.m., Eastern Time (ET) and Thursdays, 8:30 a.m. to 5 p.m., ET.

Thank you for your partnership and for the care you provide for our members.