



# Network Notification

**Notice Date:** April 14, 2026  
**To:** Senior Care Options and One Care Providers  
**From:** Commonwealth Care Alliance (CCA)  
**Subject:** Itemized Bill Review Frequently Asked Questions  
**Effective Date:** June 26, 2026

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## Summary

Commonwealth Care Alliance partners with Optum, LLC and 6 Degrees Health to conduct itemized bill and/or medical record reviews on claims with diagnosis-related group (DRG), DRG outliers, outpatient grouper pricing, and percent contracts. This review requires an itemized bill and/or medical records, and failure to return the requested documentation could result in a full claim denial. Together we conduct pre-payment and post-payment reviews that will assess claims to identify defects and improprieties.

To address questions raised by providers, Commonwealth Care Alliance has created an [Itemized Bill Review Process FAQ](#) to guide providers.

## Questions?

Please reach out to your health partner representative.

Thank you for your partnership and for the care you provide for our members.

MA-Multi-P-5343130