



Network Notification

Notice Date: May 6, 2026
To: Senior Care Options and One Care Providers
From: Commonwealth Care Alliance® (CCA)
Subject: Updates to CCA’s Medical Necessity Guidelines
Effective Date: July 1, 2026

Summary

Commonwealth Care Alliance® (CCA) has made some changes to our Medical Necessity Guidelines (MNGs) to better serve you and your CCA-covered patients. This communication highlights upcoming updates to keep you informed and prepared. Below please find details regarding updates to CCA’s MNG(s).

MNG Name	Plan	Effective Date	Prior Authorization Required	New or Revised
Home Health Aide Services Provided by Non-Certified Agency	Senior Care Options	July 1, 2026	Yes	Revised
Personal Care Attendant (PCA) Program (Consumer/Self Directed Care)	Senior Care Options and One Care	July 1, 2026	Yes	Revised

Home Health Aide Services Provided by Non-Certified Agency (SCO) (Revised)

Updated to remove applicability to OneCare and re-named MDS references to “State-approved comprehensive assessment”.

Personal Care Attendant (PCA) Program (Consumer/Self Directed Care) (Revised)

Updated to include complex care clinical criteria, added EVV documentation requirements, revised “MDS” definition to “state approved comprehensive assessment”, and removed language regarding agency personal care services.

Accessing CCA Medical Necessity Guidelines online:

You can find all current CCA payment policies by visiting our website at [CCA Medical Necessity Guidelines](#). Simply choose the type of medical necessity guideline you would like to review.



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Questions?

For more information, please contact CCA Provider Services at **1-866-420-9332**. Hours of availability are 8:00 a.m. to 5:00 p.m. Monday through Wednesday and Friday, and on Thursdays from 8:30 a.m. to 5:00 p.m. Eastern Time (ET).

Thank you for your partnership and for the care you provide for our members.