



Network Notification

Notice Date: October 1, 2026
To: Senior Care Options and One Care Providers
From: Commonwealth Care Alliance® (CCA)
Subject: Updates to CCA's Medical Necessity Guidelines
Effective Date: November 30, 2026

Summary

Commonwealth Care Alliance® (CCA) has made some changes to our Medical Necessity Guidelines (MNGs) to better serve you and your CCA-covered patients. This communication highlights upcoming updates to keep you informed and prepared. Below please find details regarding updates to CCA's MNG(s).

MNG Name	Plan	Effective Date	Policy Status
Acupuncture MNG 048	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Adult Foster Care MNG 051	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Assisted Living Services-Specialized Personal Assistance (SPA) MNG 068	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Clinical Trials, Routine Patient Care Costs MNG 104	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Experimental and Investigational Services MNG 010	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Genetic Testing: BRCA/PALB2 Related Breast and/or Ovarian Cancer Syndrome MNG 109	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Hospital Beds MNG 077	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED

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Intermittent Skilled Therapy in a Nursing Facility (NF) MNG 060	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Manual Wheelchair Power Accessories MNG 122	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Medical Necessity MNG 045	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Oral Liquid Nutrition Supplements MNG 115	SENIOR CARE OPTIONS/ONE CARE	DECEMBER 31, 2026	RETIRED
Out of Network Coverage MNG 106	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Power Operated Vehicle MNG 123	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Power Seat Lift Chairs MNG 102	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Prior Authorization Payment Policy	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Pulmonary Artery Pressure Monitoring (CardioMEMS) MNG 128	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Repairs and Modifications of Durable Medical Equipment (DME) MNG 096	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Rhinoplasty and Septoplasty MNG 119	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED

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Skilled Nursing Facility (SNF) Services Under Medicare MNG 086	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED
Ventricular Assist Devices Payment Policy	SENIOR CARE OPTIONS/ONE CARE	NOVEMBER 30, 2026	RETIRED

Oral Liquid Nutrition Supplements MNG 115 Senior Care Options/One Care

(Status: Retired)

The oral Liquid Nutrition Supplements Medical Necessity Guideline will be archived. As noted in the 2026 ANOC issued to members, for Senior Care Options and One Care benefits for DME and medical supplies, no additional DME items are covered except for those items covered by Medicare and MassHealth (Medicaid). Oral routes for food supplements (e.g. Protein powder that can be mixed with food, Boost, Ensure, and Glucerna) are now subject to Medicare and MassHealth coverage requirements. Providers should utilize Medicare and MassHealth Guidelines for Medical Necessity Determination for Enteral Nutrition and Special Medical Formulas when appropriate. Members who are currently using orally administered nutritional supplements should be directed to the SNAP and/or WIC programs, as appropriate, for potential coverage through another governmental program.

Accessing CCA Medical Necessity Guidelines online:

You can find all current CCA payment policies by visiting our website at [CCA Medical Necessity Guidelines](#). Simply choose the type of medical necessity guideline you would like to review.

Questions?

For more information, please contact CCA Provider Services at **1-866-420-9332**. Hours of availability are 8:00 a.m. to 5:00 p.m. Monday through Wednesday and Friday, and on Thursdays from 8:30 a.m. to 5:00 p.m. Eastern Time (ET).

Thank you for your partnership and for the care you provide for our members.

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